

# AIR NEW ZEALAND - 2024 OVERVIEW





110 Aircraft



+ 11,000 employees globally



+176,000 passenger flights



**50 Destinations** (30 International + 20 Domestic)



+16,000,000 passengers



+18,000 Operational Safety Reports

# INTERNATIONAL PERSPECTIVE



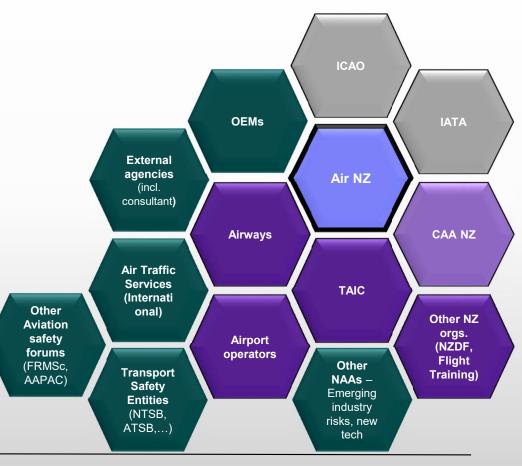
- ICAO Annex 19 'Safety Management'
- Standards and Recommended Practices

How safety information should be used

- IATA Operations Advisory Council
- IOSA Standards and Recommended Practices
- IOSA Risk Based audit

Maturity assessments of key SMS components

Ongoing engagement with OEMs, other operators, etc.



### SAFETY LEADERSHIP



### **IATA Safety Leadership Charter**

- Commitment by industry leaders to the improvement of Safety Culture:
  - Open reporting and a learning culture
  - Effective management of safety risks
- Charter commitments include:
  - Nurturing an environment of trust
  - Growing collaboration with industry



# NATIONAL PERSPECTIVE - 'NZ INC.'



- NZ Aviation System Safety
- How regulators can support
- Importance of reporting and sharing safety data
- How SM ICG can support
- What's missing updating aviation risk profiles, safety forums

### AIR NEW ZEALAND'S PERSPECTIVE





- Importance of safety to Air New Zealand
- How SMS provides the framework for safety
- + Enhancing capability, fostering culture
- Getting safety assurance as CE AOC
  - Informs continual improvement
- Use of data, digital tools, and AI to advance safety

## SAFETY MANAGEMENT SYSTEMS



Complementary
safety
management
systems

SMS

(Operational Safety)

**HSEW MS** 

(Occupational Safety)

**SeMS** 

(Security)

Resilience

(Emergency Response, Business Continuity)

# AIR NEW ZEALAND &

A STAR ALLIANCE MEMBER

