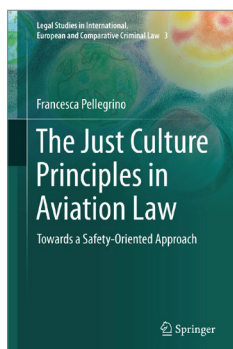


If you want to read more about some of the issues raised in HindSight, then these books might be of interest.

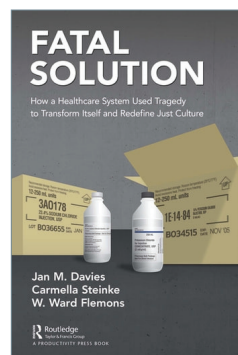


The Just Culture Principles in Aviation Law: Towards a Safety-Oriented Approach, by Francesca Pellegrino (2019)

From the publisher: "This book reviews and critically analyzes the current legal framework with regard to a more just culture for the aviation sector. This new culture is intended to protect front-line operators, in particular controllers

and pilots, from legal action (except in the case of willful misconduct or gross negligence) by creating suitable laws, regulations and standards. In this regard, it is essential to have an environment in which all incidents are reported, moving away from fears of criminalization. The approach taken until now has been to seek out human errors and identify the individuals responsible. This punitive approach does not solve the problem because frequently the system itself is (also) at fault. Introducing the framework of a just culture could ensure balanced accountability for both individuals and complex organizations responsible for improving safety. Both aviation safety and justice administration would benefit from this carefully established equilibrium."

See also HindSight 18 on Justice & Safety at <https://skybrary.aero/articles/hindsight-eurocontrol>



Fatal Solution: How a Healthcare System Used Tragedy to Transform Itself and Redefine Just Culture, by Jan M. Davies, Carmella Steinke & W. Ward Flemons (2022)

From the publisher: "One box of chemicals mistaken for another. Ingredients intended to be life-sustaining are instead life-taking.

Families in shock, healthcare providers reeling and fingers starting to point. A large healthcare system's reputation hangs in the balance while decisions need to be made, quickly. More questions than answers. People have to be held accountable – does this mean they get fired? Should the media and therefore the public be informed? What are family members and the providers involved feeling? When the dust settles, will remaining patients be more safe or less safe? In this provocative true story of tragedy, the authors recount the journey travelled and what was learned by, at the time, Canada's largest fully integrated health region. They weave this story together with the theory about why things fall apart and how to put them back together again. Building on the writings and wisdom of James Reason and other experts, the book explores new ways of thinking about Just Culture, and what this would mean for patients and family members, in addition to healthcare providers. With afterwords by two of the major players in this story, the authors make a compelling case that Just Culture is as much about fairness and healing as it is about supporting a safety culture."

"One of the best accident analysis books I have read. The authors' clinical expertise is effectively blended with an understanding of the psychological and organizational factors that create conditions for adverse events. Their first-hand experiences of the aftermath create a powerful account of the cultural shift that was achieved. Highly recommended reading for those striving to improve patient safety." (Rhona Flin PhD, FBPsS, FRSE, Professor of Industrial Psychology)

