

ALL CLEAR?



LOSS OF COMMUNICATION

Video Scenario Transcript

This document contains the full transcript to the Blocked Transmission Video scenario. Some additional scene notes are included to aid interpretation.



INT. CONTROL CENTRE

General view of ACC but definitely showing 3 control positions with ATCOs working.

Controller A's screen in shot showing AJET 2745 and opposite direction traffic.

Workload is moderate/busy and frequent communications can be heard.

Controller A busy with traffic script to follow.

CONTROLLER A

Finnair niner three four radar contact, maintain flight
level three seven zero.

Controller A answers incoming telephone calls

Er... yes, Maintain flight level three five zero

(another call)

Yes, that's OK.

Finnair six seven two golf, climb flight level one five
zero, direct to Mike Alpha Romeo.

Controller B telephones controller A

CONTROLLER B

Maintain flight level three one zero for the AJet two
seven four five, I've got opposite traffic, descending.

CONTROLLER A

Will do, coming shortly.

Camera zooms into the label on one of the radar screens of AJET 2745

INT. AJET 2745

Two pilots sit at the controls.

CAPTAIN

AJet two seven four five request descent

CONTROLLER A

AJet two seven four five maintain level three one zero

CAPTAIN

Maintaining three one zero AJet two seven four five

The pilot receives a print-out from ACARS, picks it up and skims over it

CAPTAIN (To F/O)

If this weather continues, our golf's off!

The F/O smiles at the Captain

F/O

Let's hope it clears up!

The cabin door opens and the stewardess comes in with a tray.

CAPTAIN (To F/O)

Ahh, coffee.

The stewardess gives them both a cup of coffee from the tray.

STEWARDESS

Sorry for the delay Captain. One of the passengers is a bit ill. I think he's OK for now but we'll just have to keep an eye on him.

She hands a cup to the Captain

INT. CONTROL CENTRE

CONTROLLER A

AJET two seven four five, maintain flight level
three one zero.

INT. AJET2745

STEWARDESS

Can I get either of you anything else?

Captain turns to Stewardess and says

F/O

Yes please, I'll have a sandwich if there are any left.

The F/O is looking at the stewardess, and at the same time as the F/O is speaking we hear over the radio:

CONTROLLER A

... contact control one two eight decimal zero
five zero

STEWARDESS

I'll check for you, do you have any preference?

F/O

No. I'm easy.

CAPTAIN

Contact one two eight decimal zero nine zero
AJET two seven four five, thank you and
goodbye.

STEWARDESS

I'll just go and check on the passengers and I'll
see what I can find.

F/O

Thank you.

The Stewardess exits the cockpit.

The captain dials the incorrect frequency (eg 128.090)

CAPTAIN

Control, Ajet two seven four five maintaining
flight level three one zero.

He receives no response, looks at the F/O

CAPTAIN

Control, Ajet two seven four five maintaining
flight level three one zero...

INT. CONTROL CENTRE

Controllers A and B dealing with other traffic

INT. AJET2745

CAPTAIN

Control, Ajet two seven four five do you read?

He turns to the F/O and asks:

CAPTAIN

What was the new frequency?

F/O

Sorry, I'm not sure.

The captain grabs a com chart with the sector frequencies on and skims through.

CAPTAIN

That's it, one two eight decimal nine nine zero

F/O

OK.

The Captain enters the new frequency and switches to it.

INT. CONTROL CENTRE

CONTROLLER B

Ajet two seven four five control.

Short pause as he waits for a response

Ajet two seven four five, do you read?

Ajet two seven four five from control.

Controller B calls controller A.

CONTROLLER B

Have you sent AJET two seven four five?

CONTROLLER A

Ajet two seven four five... yes I already sent him, standby

CONTROLLER A

Ajet two seven four five do you read?

Controller A waits a short while for Ajet to come in, then back into the phone

CONTROLLER A

No, he's not with me.

CONTROLLER B

OK.

INT. AJET2745

Captain in focus of the camera.

CAPTAIN

Control, AJET two seven four five.

INT. CONTROL CENTRE

Controller C looks mildly surprised to hear from AJET 2745 so soon and controller C begins to look for it on their screen.

CONTROLLER C

Ajet two seven four five, did you call?

INT. AJET 2745

Captain in focus of the camera.

CAPTAIN

AJet two seven four five request descent

INT. CONTROL CENTRE

CONTROLLER C

AJet two seven four five Descend flight level two six zero

Camera slides away and back to controllers A and B.

Controller B looks confused and worried.

Controller B sees the AJet descending and begins frantically issuing instructions to other aircraft as an STCA warning is triggered.

CONTROLLER B

Zjet niner seven niner, descend immediately flight level two hundred, you have traffic at your ten o'clock position, descending towards you.

Controller B turns around, sliding away from his desk

CONTROLLER B (OUT LOUD)

Who's got Ajet two seven four five?!

CONTROLLER C

He's here...