

VIEWS FROM ELSEWHERE

In this special section of HindSight, we introduce some '**views from elsewhere**', from outside of aviation.

This is inspired by our experience of the European Safety Culture Programme, which has surveyed over 30 ANSPs. This has uncovered Operational Safety Needs in the ATM Network, which were outlined in the EUROCONTROL Director Generals speech at the 2015 CEOs' Safety Conference in Split, Croatia. The five needs are as follows:

1. the need for visible operational safety improvements
2. the need to understand everyday work
3. the need for better human-systems integration
4. the need to improve interconnections between departments or divisions within our organisations
5. the need to look outside, beyond our own ANSPs and even beyond our own industry.

Some of these needs have been the subject of this and previous issues of HindSight, and they will help focus future issues. The fifth need, however, is often a blindspot: the need to look outside, beyond our own ANSPs and even beyond our own aviation industry. Going outside of ATM and aviation, we are a member of a small number of safety-critical industries, which face different risks but similar issues. Sometimes we need to look outside of our own industry. **In this issue, we consider healthcare.**

<https://www.eurocontrol.int/speeches/operational-safety-needs>